

RETAIL REFUND POLICY:

Returns policy-

A full refund can be obtained within 30 days with receipt - Product has to be unused and brand new with original tags and packaging.

Faulty Products-

If a product is faulty and still within the products warranty period we will send it off to the manufacturer who will either offer a refund or a replacement.

STUDIO REFUND POLICY

Whilst booking a Hire, Coaching or Custom fitting session the full payment for the service is required at the time of booking. To receive a full refund if having to cancel or reschedule please allow at least 48 hours notice.